

SpinIT™ FAQ

1. Is SpinIT™ a web based application?

Yes. SpinIT™ is an Intranet-based portlet providing a central repository for your standards & procedures.

2. Does SpinIT™ require web publishing knowledge or expertise?

There is no web publishing experience required – none!! Since SpinIT™ ‘writes’ HTML on the fly, you can instantly post standards using images and text and format using tables, bullets, or links. This allows the owners of the content to manage it as well – without the need for web publishing experience.

3. What if I’m not ready to publish my content and need to save it as a draft? Is that possible with SpinIT?

Yes. SpinIT™ offers a “staging” area where an administrator can save ‘work in progress’ standards that are not yet ready to be published.

4. Does SpinIT™ have a login security feature to prevent unauthorized changes to the content?

Yes. SpinIT™ differentiates users from administrators allowing editing and/or viewing of standards and access to subjects based on UserID.

5. Why can’t I just convert my word documents to .html and post them on my intranet? What makes SpinIT™ better?

SpinIT™ makes the process of managing your standards infinitely easier by providing a central repository for storing the original document. By storing it in a central repository, you have the ability to manage and secure the updates to the document, which is difficult to do with a word doc on someone's hard drive.

6. Does SpinIT™ offer search by keyword capabilities?

Yes. SpinIT™ allows you to find the standards you’re looking for quickly and easily.

7. What version of SpinIT™ is shipping now?

We are currently shipping version 2.0.

8. What is SpinIT’s release schedule?

Our production and release schedule calls for at least one minor version releases (i.e. 2.x to 2.x) every 6 months and one major version release (i.e. 2.x to 3.x) once per year. However, there may be more based on our customer’s requirements.

9. Does SpinIT™ come with any pre-populated standards and procedures?

Yes. Currently, all licenses ship with a complete set of Data Model Management standards and procedures.

10. What if I'm just interested in the Data Model Management Content? Am I able to purchase it separately from the portlet?

Yes, you may purchase the Data Model Management Content separately. Please refer to our price list for detailed pricing.

11. Can I customize the Data Model Management standards and procedures if I need to?

Absolutely! SpinIT™ allows companies to customize 'default' content and add content as they see fit -- growing and maturing as your company does.

12. Can we get an evaluation or demonstration copy of SpinIT™?

Yes, as a proof of concept.

13. What are the technical and system requirements of SpinIT™?

- a. **SpinIT Server:** NT 4.0 or Windows 2000, Internet Information Server (IIS), and SQL Server 7.0.
- b. **Admin Client:** NT 4.0 or Windows 2000, Internet Explorer 5.0 or above.
- c. **Non-Admin Client:** Internet Explorer 5.0 or above – that's all!

14. What is the pricing model for SpinIT™?

Pricing is based on the number of users. We offer Department, Site, Corporate and Enterprise license options.

15. What constitutes a user?

A user is anyone who accesses the SpinIT portlet or uses the Data Model Management standards. If there are multiple users sharing a single login account, we would recommend a site or enterprise license.

16. Do I get an upgrade credit if I buy a department license first and then decided to upgrade to a site license later?

Yes, if you convert your license within 90 days.

17. Do you offer GSA pricing?

Yes, we offer GSA pricing through our Reseller partners.