



Training

ARCserve Fundamentals

Learn and apply 'tried and tested' best practices to confidently deliver a reliable data storage and recovery solution.

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ARCserve Knowledge Transfer

ARCserve mentoring provides one-on-one knowledge transfer for Computer Associates' ARCserve enterprise storage software. The training can be conducted on-site in 4 or 8 hour sessions, or over the web in 2 hour sessions.

Designed for anyone new to ARCserve - from Operators to Managers - the training explains the fundamentals of automated storage, managing and automating ARCserve backups, installation and configuration, backup and recovery standards and procedures as well as Disaster Recovery best practices.

Topics Addressed:

O = Overview, H = Hands-On

1/2 Day Mentoring (4 hours) \$795

- ◆ Understanding and using ARCserve -O
- ◆ Installation of ARCserve -H
- ◆ Creating a Backup Approach -O
- ◆ Performing Basic Backups and Restores -H
- ◆ Configuring Alert Notification -H
- ◆ Installing and Configuring Tape Library Option -H
- ◆ Using the Media Pool Manager -O
- ◆ Using the GFS Rotation Scheme -O
- ◆ Using the Disaster Recovery Option -H

Full Day Mentoring (8 hours) \$1500

Includes topics listed above plus:

- ◆ Understanding and using Agents -O
- ◆ Installing, Configuring and Using the Open Files Agent -H
- ◆ Using the Database Agents (SQL Server, Oracle) -H
- ◆ Using the Exchange Agent -H
- ◆ Installing and Configuring RAID and Image Options -H
- ◆ Using the Server Admin Screen -H

Gain the knowledge and the confidence in using ARCserve to manage data storage in your company, and say goodbye to disastery recovery nightmares.