



FastTrack ARCserve Implementation

"The expertise of Stirling's architects and their knowledge of best practices, enabled us to integrate solutions into our unique infrastructure."

*Principal
Investment Management Firm*

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FastTrack to a Successful ARCserve Implementation

At Stirling, we understand how crucial proper data storage and recovery is to an organization. We also understand that successfully deploying and integrating an automated storage solution requires more than just buying best-of-breed software. By leveraging in-depth product knowledge and a 'tried and tested' implementation approach, we'll help you achieve storage best practices.

Stirling's **ARCserve Implementation Methodology** delivers a proven road-map for data backup processes and procedures, along with one-on-one mentoring using Computer Associates' ARCserve backup application.

The ARCserve FastTrack Service is available:

- 2 Days - ARCserve Admin and 1-4 Agents/Options \$3,000
 - 3 Days - ARCserve Admin and 5-9 Agents/Options \$4,500
 - 5 Days - ARCserve Admin up to 30 Agents/Options \$7,500
- *plus travel and expenses

Phase 1 – Planning & Analysis

- ◆ Identify Goals and Objectives
- ◆ Assess Technical Infrastructure
- ◆ Define Resource Requirements
- ◆ Create Project Plan

Phase 2 – Architecture & Installation

- ◆ Detail Backup Architecture
- ◆ Address Security Issues
- ◆ Install ARCserve Admin Server, Agents and Options

Phase 3 – Design & Standards

- ◆ Review Standards and Procedures
- ◆ Create and Document Backup Jobs

Phase 4 – Development & Test

- ◆ Create Testing Checklist
- ◆ Set Change Management Policies
- ◆ Test Backup and Restore

Phase 5 – Implementation & Beyond

- ◆ Rollout to Production
- ◆ Daily Maintenance/Support Issues
- ◆ Troubleshooting
- ◆ Knowledge Transfer Mentoring

Deliverables:

- ◆ ARCserve Implementation Workbook
- ◆ Best Practices Guidelines

In just a few days, ARCserve will be up and running in your environment, with documented procedures and standards based upon proven best practices. More importantly, you'll have the confidence that should a disaster occur, you possess the knowledge and skills to recover the missing data. We Guarantee It!

Leverage Stirling's automated operations architects to realize the data storage and recovery solution your company depends upon.